

Looking for a Mediator? Choose from this list of REALTOR® Mediators who have been through NAR's Mediation and SCR's Mediation training programs.

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REALTOR®

Mediation WORKS!

Mediation is the best alternative to expensive, lengthy and unpredictable litigation. Each party has the opportunity to share their story and directly control their solution.



** Indicates Ombudsman Certified.
Mediation charges vary. Contact for rates.*

Even REALTORS® who are committed to high standards of conduct occasionally have honest business disputes with other professionals, clients or customers. In REALTOR® to REALTOR® disputes, mediation preserves personal and working relationships by solving problems quickly and amicably.

WHAT IS MEDIATION?

Mediation is an alternative dispute resolution system to litigation and arbitration. It is assisted compromise in which two parties reach an agreement with help from a trained REALTOR® mediator. All SC REALTOR® standard forms require parties to mediate before disagreements are litigated.

WHY USE MEDIATION?

The goal is to find mutually agreeable and advantageous solutions while avoiding the costs, delays, and uncertainty of litigation. During mediation, all parties are expected to remain professional and listen. Both sides are able to speak frankly. Mediation is confidential. Mediators are neutral and free from conflicts of interest. Mediators cannot disclose what was discussed and cannot be subpoenaed or deposed.

WHERE DO WE START?

To initiate mediation, choose from the list of approved mediators on the back of this brochure or go to screaltors.org/mediation and download the contact list. Participants then decide which mediator to use, where to meet, when to meet and how to pay the mediator's fee.

THEN WHAT?

If mediation succeeds, participants will sign a written agreement. This agreement is legally enforceable and binding. If mediation fails or a participant voluntarily quits, they can still hire an attorney, file a lawsuit and go to court. Everyone gets something in mediation. Unlike litigation, there are no losers. Participants agree on a compromise that suits all parties.

DO YOU HAVE WHAT IT TAKES TO BE A MEDIATOR?

Trained mediators handle disputes involving:

- Commission
- Earnest money
- Transactions
- Personal conflict
- Compensation
- Ethics

Become a Mediator by attending the National Association of REALTORS® in-depth mediation school offered every Fall. Check out realtor.org/events/mediator/mediation-training for more information.

MEDIATION

“IN MEDIATION, THERE ARE ONLY WINNERS. THERE ARE NO LOSERS.”

VS.

MEDIATION

Voluntary - No Risk!
Settled - No Worries
Quick - Only a few hours
No Lawyers Required
Win-Win Solution
Confidential
Low Cost
You Decide

LITIGATION

Not Voluntary - High risk
Appeals & Worries
Long Proceedings
Requires Lawyers
Win-Lose Solution
Public Record
Expensive
Judge Decides

